

Application for My Number Card (Individual Number Card)

Recommend

Application by a smartphone using the application form with QR code

A selfie is* acceptable!

Only three input fields

- 1 Register your email address
- 2 Take an ID photo*
- 3 Register your application information and complete the application

*The photo must be taken with a blank background. Please check the "My Number Card General Website" for details.



Application by mail using the handwritten application form (must be filled out with My Number)

- 1 Fill out the handwritten application form
- 2 Attach your ID photo
- 3 Drop it in the mailbox and complete the application.

The handwritten application form and mailing envelope (free of charge) can be downloaded from the "My Number Card General Website".



Application by mail using the application form with QR code is also acceptable. (My Number is not required for entry.)

- If you do not have the application form with QR code, it can be reissued (free of charge) at the ward office in your residential district.

Receiving My Number Card

- You will receive a notice (postcard) about receipt of the card within approximately one month after application.
- You can pick up your card at your ward office or a special center in your ward.

Special centers are available for pickup on weekends and holidays!

Advance Reservation Required	Reception hours of the My Number Card Special Center
Mon, Tue, Fri	11:30~19:15
Sat, Sun, Holidays	9:00~16:45

※Closed on Wednesdays, Thursdays, the Sunday following the 3rd Saturday of the month, and New Year's holidays.
 ※Closed on Wednesdays and Thursdays when a national holiday falls on these days. The center may be temporarily closed for other system maintenance.

My Number Card Special Center

Yokohama Station West Exit	Center Kita	Kami-Ooka	Futamatagawa
<p>Eligible wards For residents of Tsurumi-ku, Kanagawa-ku, Nishi-ku, Naka-ku, Hodogaya-ku, and Sakae-ku [Address] 1-4-1 Kitasaiwai, Nishi-ku, Yokohama City Yokohama Tenri Building 22F (4 minutes walk from Yokohama Station)</p>	<p>Eligible wards For residents of Kohoku-ku, Midori-ku, Aoba-ku, and Tsuzuki-ku [Address] 1-30-1 Nakagawa Chuo, Tsuzuki-ku, Yokohama City Premier Yokohama 4F (1-minute walk from Center Kita Station)</p>	<p>Eligible wards For residents of Minami-ku, Konan-ku, Isogo-ku, Kanazawa-ku, and Totsuka-ku [Address] 1-18-3 Kamiooka-Nishi, Konan-ku, Yokohama City Mioka List Building 2F (3 minutes walk from Kamiooka Station)</p>	<p>Eligible wards Residents in Asahi-ku, Izumi-ku, and Seya-ku [Address] 1-5-5 Futamatagawa, Asahi-ku, Yokohama City Futamatagawa Kitaguchi No.2 Building 3F (1 minute walk from Futamatagawa Station)</p>

Proxy pickup may be available.

For more information, please visit the Yokohama City webpage.

Yokohama City My Number Card Proxy



Contact

Yokohama City My Number Card Dedicated Dial
 TEL 0120-321-590 (free of charge) FAX 045-350-8484

Yokohama City My Number Card Special Page



Living more conveniently! My Number Card



CASE 1 Get a copy of your certificate of residence at convenience stores

Sunday night

Tomorrow, I have to submit my **certificate of residence** to the company. But the ward office is already closed, so what should I do?

Oh wait, You have **My Number Card!**

I could get it at a **convenience store** before going to work.

CONVENIENCE STORE

Approximately 730,000 ^{※2} cards are issued annually!

The price is 50 yen less than at the counter, making it even more economical! ^{※3}

You can get a copy of your certificate of residence, which is necessary for procedures such as moving to a new address or finding a new job, at a convenience store near you. ^{※1}

Others More convenient use of the My Number Card

Can be used to file tax returns (e-Tax ^{※5})

Can be used as a health insurance card (past pharmaceutical information can be checked).

How **convenient!**

Tax amounts can be **calculated automatically.**

We can figure out how your medications are compatible with each other.

You can also apply online for other services, such as passport renewal and residence card renewal (for foreign nationals).

You can also check your medical expenses on Mynportal.

Handy in such cases! Good thing I made My Number Card!

CASE 2 File a notice of moving out online

My child is now moving out to live alone.

What should I do? I have to be at the **ward office** by 5:00 p.m. to submit the **notification of moving out.**

Oh wait, You have **My Number Card!**

Now, I can do it easily **online.**

You don't have to worry about the business hours.

Approximately 16,000 uses annually! ^{※2}

No need to go to the counter!

You can take the procedure in your spare time, regardless of when the ward office counter is open. ^{※4}

CHECK My number card is safe to carry with you.

Portrait Photo

Cannot be used for impersonation

Because the card has a photo of your face, it is difficult to fraudulently use it in person.

IC chip

Highly private personal information is not contained.

Tax, pension, health checkup results, and pharmaceutical information are not recorded.

My Number

My Number cannot be abused even if it is seen.

Identification documents with a photo are required for procedures using My Number. It is difficult to abuse one's My Number on its own.

My Number is not used for online applications.

A PIN-authenticated digital certificate is used.

There are various security measures

If you have lost your card, we are available 24 hours a day, 365 days a year to temporarily suspend the use of your My Number Card.

Toll-Free My Number Service Line **0120-95-0178**

※1 Certificate can be issued from 6:30 a.m. to 11:00 p.m. (For family register certificates and copies of supplementary family register, the hours are from 9:00 a.m. to 5:00 p.m. on weekdays.) ※2: Yokohama City FY2022 results. For details on each service and procedure, please refer to the Yokohama City website. ※3 The fee for obtaining a family register certificate at a convenience store is the same as the fee at the counter. ※4 Notification of moving-in must be made at the counter. If you move within the city, you do not need to submit a notification of moving out at the ward office counter before moving out. ※5 e-Tax (National Tax e-Filing and Paying System) is a system to file tax returns and pay taxes via the Internet. You can check the registration status of your health insurance card information, public money receiving account information, etc., for your My Number using "My Portal" (My Number Card, etc., is required). For details, please call the toll-free My Number service line (0120-95-0178).