

# Naka Ward Residents Survey 2019

Thank you for your time and cooperation with the Naka Ward administration on a regular basis. Approximately every two to three years, the Naka Ward office conducts an inhabitant consciousness survey. This survey is for the Naka Ward administration to accurately find out what inhabitants think, and use the result for future administration purposes based on the livelihoods, assessments and requests of Naka Ward inhabitants.

In this survey, based upon the number of foreigners who are increasing in recent years, and the advancing diversification of the nationalities of the residents, in addition to fielding your opinions in regard to the “Multicultural symbiotic town development” which is currently being promoted in Naka Ward, we are also inquiring about a wide range of things which closely relate to the livelihoods of everyone such as “disaster prevention” and “regional welfare,” which we are going to connect to improving administration services.

In conducting this survey, you have been selected at random among of 4,000 people aged 18 and over who reside within Naka Ward. All of your responses will be processed statistically, and individuals will not be identified. In addition, we shall use the answers received for the purposes of this survey only.

There are many survey items, and we apologize for the inconvenience, but we definitely would appreciate you sharing your precious opinions with us.

We greatly appreciate your cooperation.

July 2019

Naka Ward Mayor, Masaru Takemae

## 《On completing this form》

1. Would the person to whom this envelope is addressed to please respond. If it is difficult for the person addressed to fill in the responses, ask the person addressed to request family members, etc. to respond on their behalf in accordance with their thoughts.
2. Enclosed in the envelope are three translations of the survey forms, Chinese, English and Japanese with identical contents. Please fill one version of your choice of language.
3. Please complete the response columns clearly with a black ballpoint pen or pencil.
4. Please circle the number that would be your answer.  
When your answer is Other, please explain your answer in detail within the [    ] .
5. Some questions include specific instructions. They might tell you how to answer the questions (e.g. Circle one) or who can answer the question. Please follow these instructions carefully.

Please only enclose filled out questionnaire forms in the return envelope (no stamp required), and post them **by August 9 (Friday), 2019.**

(A stamp, nor an addressee name are not required on the reply envelope. In addition, you do not need to return survey forms which are not filled out.)

- For any questions about this survey, please contact us at

Ward Administration Promotion Division,  
Welfare and Health Division  
Naka Ward Office, Yokohama City  
TEL : 045-224-8127  
FAX : 045-224-8214

# 1 Personal Information (your information as of 1 July 2019)

Q1 Please indicate your gender. (Circle one) \* Optional answer

1 Male	2 Female
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Q2 Please tell us your age range. (Circle one)

1 10~19	2 20~29	3 30~39	4 40~49	5 50~59	6 60~69
7 70 and older					

Q3 Please tell us who lives with you. (Circle all that apply)

1 Grandfather (grandfather in law)	2 Grandmother (grandmother in law)	3 Father / Father in law	4 Mother / Mother in law
5 Spouse	6 Sibling	7 Child (Under age 15)	8 Child (Age 15 or older)
9 Grandchild (Under age 15)	10 Grandchild (Age 15 or older)	11 No one (living alone)	
12 Other { }			

Q4 Please tell us the town where you live. (Circle one)

A	1 Aioi-Cho	2 Akamon-Cho	3 Akebono-Cho	4 Ikebukuro	5 Ishikawa-Cho
	6 Isezaki-Cho	7 Ueno-Cho	8 Uchikoshi	9 Uchida-Cho	10 Ogi-Cho
	11 Oshibadai	12 Ota-Machi	13 Ohira-Cho	14 Okina-Cho	15 Onoe-Cho
K	16 Kaigan-Dori	17 Kashiwaba	18 Kamome-Cho	19 Kitagata-Cho	20 Kitanaka-Dori
	21 Kogane-Cho	22 Kotobuki-cho	23 Kominato-Cho		
S	24 Sagiyama	25 Sakuragi-Cho	26 Shinko	27 Shinyamashita	28 Suehiro-Cho
	29 Sueyoshi-Cho	30 Sumiyoshi-Cho	31 Suwa-Cho		
T	32 Takinoue	33 Takenomaru	34 Tateno	35 Chitose-Cho	36 Chidori-Cho
	37 Choja-Machi	38 Chiyozaiki-Cho	39 Tsukagoshi	40 Terakubo	41 Tokiwa-Cho
	42 Toyoura-Cho				
N	43 Nakaodai	44 Nishiki-Cho	45 Nshitakenomaru	46 Nishinoya-Cho	47 Nihon Odori
	48 Negishiasahidai	49 Negishikazodai	50 Negishidai	51 Negishi-Cho	52 Noge-Cho
H	53 Hagoromo-Cho	54 Hatsune-Cho	55 Hanasaki-Cho	56 Hanabusa-Cho	57 Bandai-Cho
	58 Hinode-Cho	59 Fukutomi-Cho	60 Fukutomi-Cho	61 Fukutomi-Cho	62 Fujimi-Cho
		Naka-Dori	Nishi-Dori	Higashi-Dori	
	63 Furo-Cho	64 Benten-Dori	65 Horai-Cho	66 Hongo-Cho	67 Hon-Cho
	68 Honmokuarai	69 Honmokuosato-Cho	70 Honmokusannotani	71 Honmokujuniten	72 Honmoku-Cho
	73 Honmokuhara	74 Honmokufuto	75 Honmoku	76 Honmoku	77 Honmoku
			Makado	Manzaka	Midorigaoka
78 Honmoku Miyabara	79 Honmoku Motomachi	80 Honmokuwada			
M	81 Masago-Cho	82 Matsukage-Cho	83 Maguchidai	84 Minato-Cho	85 Minaminaka-Dori
	86 Mimamihonmoku	87 Minosawa	88 Miyagawa-Cho	89 Myokojidai	90 Miyoshi-Cho
	91 Mugita-Cho	92 Motohama-Cho	93 Moto-Machi		
Y	94 Yaguchidai	95 Yamashita-Cho	96 Yamada-Cho	97 Yamate-Cho	98 Yamato-Cho
	99 Yamabuki-Cho	100 Yamamoto-Cho	101 Yayoi-Cho	102 Yokohama Koen	103 Yoshida-Machi
	104 Yoshihama-Cho				
W	105 Wakaba-Cho	106 Wadayama			

Q5 How long have you lived in Naka Ward? (Circle one)

1 Under a year	2 1~3 years	3 3~5 years	4 5~10 years
5 10~20 years	6 20~30 years	7 Over 30 years	

Q6 Please describe your home. (Circle one)

1 Owned (house)	2 Owned (cooperative; e.g. apartment)
3 Rental (house)	4 Rental (cooperative; e.g. apartment)
5 Other [ ]	

Q7 Please tell us how you came to live in Naka Ward. (Circle all that apply)

1 I was born and raised here, and still live with parents
2 Parents, siblings, and relatives live nearby
3 Convenient for work and school
4 I thought the neighborhood was nice
5 Other [ ]

Q8 Do you want to keep on residing in Naka Ward? (Circle one)

1 I want to keep on living here for a long time	2 I would rather stay here than move
3 I would rather move	4 I want to move soon
5 I do not know	

Q9 Are you currently working or attending school? (Circle one)

1 Currently working (permanent/ full-time)	2 Currently working (temporary/ part-time)
3 Student	4 I am unemployed or attending school
5 Other [ ]	

Q10 Where do you work or go to school? (Circle one)

1 Within Naka Ward	2 Other ward within Yokohama City	
3 Municipalities other than Yokohama City in Kanagawa Prefecture		
4 Within Tokyo	5 Other [ ]	6 I do not work or go to school

**【Please answer this question if you did not select 6 as your answer in Q10.】**

Q11 How long does it take for you to commute to work or school? (Circle one)

1 Under 15 min	2 15 min ~ 30 min	3 30 min ~ 45 min
4 45 min ~ 60 min	5 60 min ~ 90 min	6 90 min ~ 120 min
7 Over 120 min		

**【This question is for everybody.】**

Q12 How much free time do you have every day other than housekeeping, work/school, commuting, and sleep.

\* If you go to school or work at a company, please respond to this question for your regular work days (other than your days off). (Circle one)

1 Under 1 hour	2 1~3 hours	3 3~5 hours	4 Over 5 hours
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Q13 What are the best aspects of Naka Ward you proudly talk to acquaintances and friends? (Circle up to three)

1 A streetscape where the history of the port opening and exotic atmosphere
2 Tourist spots which represent the city such as “Sankeien Garden”, “Red Brick Warehouse”, “Carriage Road”, “Motomachi” and “Chinatown”
3 The convenience of transportation
4 Large-scale parks and green areas (“Yamashita Park”, and “Yokohama Negishi Forest Park”, etc.)
5 Numerous cultural facilities such as museums, and resource centers (such as the “Yokohama Doll House”, “The Osaragi Jiro Memorial Museum”, and “Yokohama Nigiwa-za”)
6 A town rich with international roots via the nationalities of the residents
7 The regional events enable individuals to recreate hometown celebrations
8 There are many residents who happily reside and contribute to Naka Ward living
9 Other [ ]

## 2 Administrative Services of Naka Ward

Q14 Please indicate your “current satisfaction level” and “future improvement level” regarding the administrative services below of Naka Ward.

(Please circle one number each on satisfaction level and improvement level.)

Sample entry		Current satisfaction level					Future improvement level				
		(1) Satisfied	(2) Rather satisfied	(3) Neutral	(4) Not very satisfied	(5) Not satisfied	(1) Important	(2) Rather important	(3) Neutral	(4) Not very important	(5) Not important
a	Safety and maintenance of main roads and highways	1	2	3	4	5	1	2	3	4	5

Please circle one appropriate number for your answer to each question.

【Survey begins here:】

Item		Current satisfaction level					Future improvement level				
		(1) Satisfied	(2) Rather satisfied	(3) Neutral	(4) Not very satisfied	(5) Not satisfied	(1) Important	(2) Rather important	(3) Neutral	(4) Not very important	(5) Not important
a	Safety and maintenance of the main roads and highways	1	2	3	4	5	1	2	3	4	5
b	Safety and maintenance of the neighborhood's streets in residential zones	1	2	3	4	5	1	2	3	4	5
c	Safety and maintenance of the streets for bicycling	1	2	3	4	5	1	2	3	4	5
d	Safety and maintenance of the sidewalks and streets for walking	1	2	3	4	5	1	2	3	4	5
e	Convenience of bus and train transportation	1	2	3	4	5	1	2	3	4	5
f	Beautification of the town, and views and access of central areas of the town	1	2	3	4	5	1	2	3	4	5
g	Beautification of the town, and views and access of neighborhoods	1	2	3	4	5	1	2	3	4	5
h	Access of parks and open spaces, and safety of play areas	1	2	3	4	5	1	2	3	4	5
i	Promotion of green activities and protection of nature zones	1	2	3	4	5	1	2	3	4	5

Item		Current satisfaction level					Future improvement level				
		(1) Satisfied	(2) Rather satisfied	(3) Neutral	(4) Not very satisfied	(5) Not satisfied	(1) Important	(2) Rather important	(3) Neutral	(4) Not very important	(5) Not important
j	Maintenance of environments near rivers and ports	1	2	3	4	5	1	2	3	4	5
k	Maintenance of facilities where people enjoy agriculture (e.g. citizens' farm)	1	2	3	4	5	1	2	3	4	5
l	Convenience for daily shopping needs	1	2	3	4	5	1	2	3	4	5
m	Living rules and manners (garbage, dog care, bicycle parking on streets, smoking while walking, littering, etc)	1	2	3	4	5	1	2	3	4	5
n	Accessible, easy-to-use community facilities (community center and community house, local care plaza, etc)	1	2	3	4	5	1	2	3	4	5
o	Accessible, easy-to-use sports centers and outdoor recreation centers	1	2	3	4	5	1	2	3	4	5
p	Support and accessibility of facilities for civic activities and lifelong learning	1	2	3	4	5	1	2	3	4	5
q	Support and accessibility of facilities for senior citizen's secure living	1	2	3	4	5	1	2	3	4	5
r	Availability and convenience of facilities and support for the disabled to live life comfortably	1	2	3	4	5	1	2	3	4	5
s	Support for good childcare and ease of use of the facilities	1	2	3	4	5	1	2	3	4	5
t	Educational systems and health and wellbeing for minors	1	2	3	4	5	1	2	3	4	5
u	Living support for economically challenged people	1	2	3	4	5	1	2	3	4	5
v	Access to hospitals, clinics, and emergency care	1	2	3	4	5	1	2	3	4	5
w	Disaster readiness (earthquakes, fires)	1	2	3	4	5	1	2	3	4	5
x	Crime prevention	1	2	3	4	5	1	2	3	4	5
y	Ward Office services (help at counters, waiting time, accessibility of the government buildings)	1	2	3	4	5	1	2	3	4	5



Q20 In order to live better with Japanese people, what would you respectively like to know about “Japanese rules and customs” and “Japanese social systems and information”? (Circle up to three respective ones)

“Japanese rules and customs” (Circle up to three)	“Japanese societal systems and information” (Circle up to three)
1 How to dispose of the trash	1 Medical care
2 How to park cars and bicycles	2 Pensions, and taxes, etc.
3 Traffic rules (bicycles, motorcycles, cars, etc.)	3 Childcare
4 Consideration of the volume of sounds and voices (neighborhoods, public places)	4 Disaster prevention
5 How to participate in regional activities	5 Work
6 Japanese customs and traditional culture	6 Residences
7 Other [ ]	7 Education
8 Nothing in particular or I do not know	8 Other [ ]
	9 Nothing in particular or I do not know

Q21 What do you think is needed for Japanese and foreigners to live better together in the same region? (Circle all that apply)

1 To acknowledge their various differences
2 To have interest in each other
3 To proactively greet each other, etc.
4 To learn about each other’s national cultures and lifestyles
5 To mutually confirm, and teach each other about the regional rules
6 To not have discriminatory consciousnesses
7 To learn each other’s national languages
8 To increase postings in foreign languages on the town’s signs
9 To invite each other to regional activities
10 Other [ ]
11 I do not know

Q22 When disasters such as earthquakes occur, it is required that all regional residents, including Japanese and foreigners, cooperate and respond. What kinds of countermeasures would you like from the ward office? (Circle all that apply)

1 Post foreign language notations on evacuation site notices, etc.
2 Distribute emergency response pamphlets in foreign languages
3 Conduct broadcasts and guidance in foreign languages in emergencies
4 Transmit multilingual information speedily via SNS, etc.
5 Conduct consultations in foreign languages
6 Make it easy for foreigners to participate in regional disaster drills
7 Promote the formation of a contact and cooperation system which includes foreigners
8 Promote the formation of a contact and cooperation system for foreigners
9 Other [ ]
10 Nothing in particular

Q23 In order to promote “Multicultural coexistence town development”, what kinds of things do you think Naka Ward should put effort into? (Circle up to three)

- 1 Conduct interaction clubs and events for Japanese and foreigners
- 2 Inform foreigners in their language about Japanese culture and activities
- 3 Introduce Japanese to foreign cultures and activities
- 4 Fulfill inquiries and consultations made in foreign languages
- 5 Fulfill Japanese language learning opportunities
- 6 Establish places for Japanese and foreigners to exchange opinions
- 7 Increase opportunities for cooperations between Japanese and foreigners
- 8 Other [ ]
- 9 Nothing in particular

Q24 In order to promote “Multicultural coexistence town development”, what can you do to cooperate? (Circle up to three)

- 1 Greet and speak to each other
- 2 Learn Japanese and Japanese culture to be able to communicate with Japanese people
- 3 Consult with Japanese about lifestyle habits and rules
- 4 Conduct discussions with regional Japanese people
- 5 Participate in regional interactions and events
- 6 Participate in regional activities such as regional evacuation drills and cleaning up
- 7 Help out in convening lectures which introduce your nation’s national culture, language, and cuisine, etc.
- 8 Participate in volunteer activities such as translating, interpreting and teaching Japanese
- 9 Participate and cooperate in foreign support (including NGOs/NPOs) activities which are not customary in Japan
- 10 Other [ ]
- 11 Nothing in particular



## 4 Regional Welfare

The “Naka Ward Regional Welfare Health Plan” (nicknamed “Naka Naka Iine!”) is a plan which mutually supports the people in this region, that aims to develop the town so that anyone can live healthily and securely, and promotes the cooperation of the residents, workers, and everyone in Naka Ward.

Based upon this Naka Ward regional welfare health plan, we are advancing regional activities which promote “Connecting with the region”, “Helping out in the region”, and “Promoting health”.

Q25 How do you feel about your health condition in this past month? (Circle one)

1 I feel healthy	2 I feel pretty healthy
3 I do not feel so healthy	4 I do not feel healthy

Q26 What kind of socializing do you normally do in your neighborhood? (Circle one)

1 I do not know many people in my neighborhood
2 If I meet someone I know on the street, I greet them
3 Sometimes I stand and chat
4 I go shopping with some people, and I get along with those who I like
5 When we are in trouble, we consult with each other and help each other out

Q27 How do you feel about socializing in your neighborhood? (Circle one)

1 We do not interfere with each other, and it is easy to live neatly and tidily with each other
2 My interpersonal relationships are sparse, everyone is distant and feel lonely
3 I have close interpersonal relationships, and it is easy to live with each other
4 My interpersonal relationships are dense, and they are bothersome

Q28 In regard to the following regional activities A – J, have you participated in them?

Choose one number out of the 1 – 3 in regard to the respective A – J. (Circle one for each one respectively.)

	(1) Have participated	(2) Have not participated, but am interested in doing so	(3) Have not participated, and am not interested in doing so
A Involvement in health promotion	1	2	3
B Hobbies, culture and sports circles, etc.	1	2	3
C Events such as festivals and sports festivals, etc.	1	2	3
D Activities such as crime prevention, disaster prevention, and traffic safety, etc.	1	2	3
E Helping out to utilize hobbies and special skills	1	2	3
F Cleaning up and beautification activities such as picking up trash, and taking care of flowers, etc.	1	2	3
G Involvement in supporting the elderly (volunteer groups, etc.)	1	2	3
H Involvement in supporting disabled children (voluntary training meetings, leisure support, etc.)	1	2	3
I Involvement in supporting child-raising (child-raising salons, etc.)	1	2	3
J Other volunteer activities	1	2	3

Q29 Please let us know your thought on involvement in future regional activities. (Circle one)

- 1 I would like to focus on running the activities
- 2 I would like to help out those who are involved in the activities
- 3 I do not want to be involved in running the activities, but I want to participate
- 4 I would like to be involved, but right now I cannot
- 5 I do not want to be involved

Q30 What kinds of conditions do you think would make it easy for you to participate in regional activities? Please circle up to three applicable things from the following. (Circle up to three)

- 1 I can participate with people who I know such as family and friends
- 2 Activities that I can casually participate in
- 3 Activity venues which are located close to me
- 4 Days and times which are convenient for me to be involved in
- 5 Bulletin boards, etc. which post the activity details and dates and times, and places to be held for me to know in advance
- 6 Even if children and the elderly need to be considered, have them be accepted so that we can participate together
- 7 They do not cost anything
- 8 They are worthwhile
- 9 There is a place for consulting about the activities
- 10 Other [ ]
- 11 No matter what the conditions are, I do not want to participate

Q31 Please inform us of all the regional activities that you think are needed for the lives of the residents from the following. (Circle all that apply)

- 1 Disaster prevention activities (storage of disaster prevention goods, implementation of disaster prevention training, etc.)
- 2 Crime prevention activities (crime prevention patrols, watching over children on their way to and from school, installation of street lights, etc.)
- 3 Town beautification (regional cleaning activities, managing trash collection areas, etc.)
- 4 Public relations activities (providing information for circulars and bulletin boards, etc.)
- 5 Welfare activities (health salons, convening child-raising salons, looking after the elderly who are living alone, etc.)
- 6 Regional interactions (convening sports festivals, mochi pounding festivals, etc.)
- 7 None of these

Q32 What is the best way for you to obtain regional activity information as mentioned in Q31? Please circle all that apply. (Circle all that apply)

- 1 Bulletin boards
- 2 Circulars
- 3 Websites
- 4 SNS
- 5 Flyers (distributed to every household)
- 6 From acquaintances
- 7 Other [ ]
- 8 I do not know

Q33 What do you think you can do to help someone in trouble in your neighborhood? Please circle all that apply.  
(Circle all that apply)

- 1 Be someone who they can talk to, be an advisor
- 2 Listen to someone, contact their family with whom they are not living with
- 3 Listen to someone, contact a social worker and the administration
- 4 Help outside the house with putting out the garbage, shopping and weeding, etc.
- 5 Help inside the house with cleaning, laundry, cooking meals, replacing light bulbs, etc.
- 6 Look after elementary school students going to and from school
- 7 Babysit children for short periods of time
- 8 Help disabled children to go out
- 9 Take and escort the elderly to medical appointments and shopping
- 10 Support the learning of children
- 11 Places (children's cafeterias, meals, etc.) where people interact, and gather together in the region through "Meals".
- 12 Check up and do safety confirmations (whether they are safe or not) of the elderly and disabled children
- 13 Help out with safety confirmations and evacuations when there are disasters
- 14 Other [ ]
- 15 Nothing in particular

Q34 In your region, what in particular do you think needs to be improved to make your neighborhood better to live in? Please circle up to three that apply. (Circle up to three)

- 1 Increase the number of residents who participate in regional activities
- 2 Increase the number of residents who are in charge of the activities in the region
- 3 Form connections between the people who are participating in local activities
- 4 Increase the number of opportunities for interacting in order to form person-to-person connections
- 5 Create places where people can participate regardless of their ages or health conditions
- 6 Create activities for extending healthy life spans
- 7 Create systems which can quickly become aware of those whose who need assistance
- 8 Create environments whereas consultations can be obtained in places nearby
- 9 Create systems for helping out each other prepare for disaster in the neighborhood
- 10 Other [ ]
- 11 Nothing in particular



## 5 “Neighborhood Associations” and “Trash and Resource Recovery”

The neighborhood associations are organized by the residents in the region, and besides conducting event activities such as cleaning up activities, crime prevention and fire prevention activities, and festivals and athletic meetings in the town, they have you cooperate, etc. in conveying information from the management and administration of the bulletin boards in the town, thereby forming the bonds and foundations in the region.

Q36 Have you joined a neighborhood association? Have you ever participated in events in the community and activities of a neighborhood association? (Circle one)

- 1 I am a member and have officer experience
- 2 I am a member and have participated in activities and events
- 3 I am a member but I have not participated in activities and events
- 4 I am not a member but I have participated in activities and events
- 5 I am not a member and have not participated in activities and events

**【Please answer this question if you select 4 or 5 as your answer in Q36.】**

Q37 What are the reasons why you do not participate in the neighborhood associations? Please circle up to three which especially apply. (Circle up to three)

- 1 I do not have the opportunity to participate
- 2 I do not have time
- 3 Association dues need to be paid
- 4 I do not need to participate since there is a management association
- 5 I do not know the details of the activities
- 6 There are not any merits in participating
- 7 My family, friends, and acquaintances are not participating
- 8 I cannot participate in the activities
- 9 There are few participants who are of the same generation as I am
- 10 Other [ ]

Q38 Are there any problems with the garbage collection location that you are using? (Circle all that apply)

- 1 The garbage collection location is filthy
- 2 There are people who do not separate their garbage and recyclable waste when they put them out
- 3 There are people who do not observe the days and times for putting out the garbage, etc.
- 4 There are people who bring in garbage from other regions
- 5 There are people who put oversized garbage in the collection location
- 6 The crows and rats are scattering the garbage around
- 7 Other [ ]
- 8 There are not any problems in particular occurring

## 6 Disaster Prevention

In recent years, damages caused by large-scale earthquakes, storms and floods have occurred in various places, and even in Naka Ward, we are promoting “Self-help” which is daily preparations, and “Mutual assistance” which is based upon regional mutual aid. In addition, we are working on various disaster prevention drills and disaster prevention enlightenment in conjunction with all of the inhabitants so that we can deal with disasters when they occur.

Q39 What are you doing to minimize damages if a disaster was to occur? (Circle all that apply)

- |   |
|---|
| 1 I have decided on a gathering place for my family when disasters occur    |
| 2 I have prepared fire extinguishers  |
| 3 I have checked the fire extinguisher usage expirations                    |
| 4 I have prepared things to take with me in emergencies                     |
| 5 I have stored away three days' worth of drinking water and food           |
| 6 I have secured the furniture inside my home with fall-prevention brackets |
| 7 I have discussed disaster prevention with my family                       |
| 8 I know about the evacuation areas   |
| 9 Other [ ]   |
| 10 I am not doing anything in particular                                    |

Q40 What are you feeling anxious about in regards to if a disaster occurs? Please circle up to three things which especially apply. (Circle up to three)

- |  |
|--|
| 1 I am anxious about whether I or my family can evacuate quickly enough due to old age                     |
| 2 I am anxious about whether we can evacuate quickly enough because I have children                        |
| 3 I am anxious about whether I or my family can evacuate quickly enough due to disabilities                |
| 4 I am anxious about whether I can confirm the safety of my family   |
| 5 I am anxious about whether I can obtain accurate information   |
| 6 I am at a loss to decide whether or not it would be better to stay at home or head to an evacuation area |
| 7 I am anxious about life in the evacuation areas  |
| 8 I am anxious about whether I can get back to my former life after being evacuated                        |
| 9 Other [ ]  |
| 10 Nothing in particular   |

Q41 What things can you do for the region when disasters occur? (Circle all that apply)

- |                              |  |                                 |
|------------------------------|--|---------------------------------|
| 1 Safety confirmations       | 2 Initial firefighting                   | 3 Help out with rescuing        |
| 4 Categorize relief supplies | 5 Assistance in cooking and serving food | 6 Help out with base management |
| 7 First aid                  | 8 Escorting, and nursing care            | 9 Babysitting                   |
| 10 Taking care of pets       | 11 Other [ ]                             | 12 Nothing in particular        |

Q42 Do you know the evacuation areas and shelters in the region where you reside? Please circle all the things you know from the following. (Circle all that apply)

- |                                  |  |
|----------------------------------|--|
| 1 Temporary evacuation areas * 1 | 2 Regional disaster prevention bases * 2 |
| 3 Wide area evacuation areas *3  | 4 Tsunami evacuation facilities          |
| 5 I do not know                  |  |

\*1 Temporary evacuation areas  
 Places where regional residents gather temporarily in order to see the surrounding situations after the occurrence of an earthquake, or before move to the next evacuation site (regional disaster prevention base, wide-area evacuation area). The places are selected by the neighborhood associations.

\*2 Regional disaster prevention bases  
 If houses collapse, or there is the danger of houses collapsing due to an earthquake, the roles of the places where people temporarily evacuate and live are to be the places that are in charge of providing and distributing food, water and relief supplies, living information, and conducting family safety confirmations. In Naka Ward there are 15 places such as elementary and junior high schools, etc. designated by regions.

\*3 Wide area evacuation areas  
 Places for evacuating in order to protect yourself from smoke and heat when the fires that frequently occur due to large earthquakes occur, burn and spread over wide areas. There are 5 places which are designated as wide area evacuation areas in Naka Ward.

Q43 In Naka Ward, we carry out various activities such as disaster prevention and mitigation briefing sessions and drills which the disaster prevention drills, city hall, and ward office implement in the neighborhood associations and at the regional disaster prevention bases. Have you participated in them? (Circle one)

- |                           |
|---------------------------|
| 1 I have participated     |
| 2 I have not participated |

↓ **【Please answer this question if you select 2 as your answer in Q43.】**

Q44 What are the reasons why you are not participating? Please circle one major reason. (Circle one)

- |   |                               |
|---|-------------------------------|
| 1 I do not have time                            | 2 I am not interested         |
| 3 It is hard to participate by myself           | 4 I do not feel the necessity |
| 5 I do not know about what is being implemented | 6 Other [ ]                   |

**【This question is for everybody.】**

Q45 What kind of innovations do you think are needed in order to increase the number of participants in drills, and awareness, etc.? (Circle all that apply)

- |  |
|--|
| 1 Enrich the contents of the drills for the younger generations such as those who are of the child-raising generation  |
| 2 Use various media more to conduct guidance of drills, and awareness, etc.  |
| 3 Have the contents be connected to raising up the age groups who will be the new leaders in the region such as elementary and junior high school students, etc. |
| 4 Have disaster prevention knowledge be learned during disaster simulations via scenario formats   |
| 5 Hold disaster drills in conjunction with other events such as festivals, etc.  |
| 6 Have the contents contain gaming elements and competitiveness  |
| 7 Other [ ]  |
| 8 I do not know  |

## 7 Information on City Government

In Yokohama city, we use various media including television, internet, and newsletters to communicate notices from the city's government and neighborhood information correctly and simply. At Naka Ward Office, we have a website and newsletters (Newsletter from Yokohama, Naka Ward edition), and for our non-Japanese residents, we have Naka Ward Town News (English newsletter) and Spring, Summer, Autumn, Winter (Chan Xia Qiu Dong) (Chinese newsletter).

Q46 At present, how do you obtain city government information and neighborhood information on Yokohama city and Naka Ward? (Circle all that apply)

- 1 Newsletter from Yokohama, Naka Ward edition
- 2 Naka Ward Town News (English newsletter)
- 3 Spring, Summer, Autumn, Winter (Chun Xia Qiu Dong) (Chinese newsletter)
- 4 Naka Ward's website
- 5 Yokohama City's website
- 6 Circulars, neighborhood community association bulletin boards, and posters
- 7 SNS from the city and ward
- 8 The city's and ward's email magazines
- 9 The seasonal magazine "Yokohama"
- 10 Television programs broadcast by the city
- 11 Radio programs broadcast by the city
- 12 Television
- 13 Radio
- 14 Internet (excluding the city's and ward's websites)
- 15 Newspapers
- 16 Other publications issued by the city and ward
- 17 Town information magazines
- 18 Word of mouth
- 19 Other [ ]
- 20 I am not obtaining information

Q47 What kind of information would you like to see going forward on Naka Ward's website, Chan Xia Qiu Dong (Chinese newsletter), Naka Ward Town News (English newsletter), and Newsletter from Yokohama, Naka Ward edition (Japanese newsletter) which are published by Naka Ward Office? (Circle all that apply)

- 1 Naka Ward events information
- 2 Etiquette reminders
- 3 Information on local activities
- 4 Information on crime prevention and disaster prevention
- 5 Information on pest control
- 6 Information on volunteering
- 7 Information on welfare for the disabled and senior citizens
- 8 Information on maintaining your health
- 9 Information on childcare
- 10 Information on facilities that ward residents can use
- 11 Health information by season like flu prevention
- 12 Local town information like recommended attractions
- 13 Other [ ]



## 8 Feedback

Q48 Please leave any comments you have to help us make Naka Ward more attractive, as well as how we can help people live a convenient lifestyle.

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**Thank you for your time and cooperation.**